

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:) Group Art Unit No.: 2441
Darran Potter, et al.)
Serial No.: 10/683,918) Examiner: Nicholas R. Taylor
Filed on: October 10, 2003) Confirmation No.: 2248
For: Improving Service Accounting in a)
Network)

Via EFS-Web
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

REPLY TO OFFICE ACTION

Dear Sir:

In response to the Final Office Action mailed December 23, 2008, the shortened statutory period for which runs until March 23, 2009. Please revise the subject application as indicated below. Submitted concurrently herewith is a Request for Continued Examination (RCE) along with the appropriate fee.